

## Corporate Philosophy

Our corporate philosophy encompasses all principles, attitudes, behavioural guidelines, and strategic approaches necessary for the successful management of our company. As the third generation of management, we strive to maintain and continuously develop our decades-long philosophy. This includes the following points:

- Clear customer orientation, high customer satisfaction, and long-term customer loyalty
- Individual consulting and support of our customers throughout the entire process chain
- High flexibility in production to implement customer requests at short notice
- Fulfilment and assurance of customer-specific and internal quality requirements
- Mastery of operational procedures through clear regulation of all processes
- Involvement and active participation of all employees in quality assurance and continuous improvement (CIP)
- Ensuring and maintaining the health of every employee as well as environmental protection
- Adherence to fair principles (compliance)
- Maintaining and developing necessary qualifications, as well as development and promotion of personnel and equipment
- Reduction of errors and costs through high efficiency in all processes
- Ensuring effective internal and external communication
- Continuous improvement and further development of all processes
- Long-term cooperation and promotion of selected suppliers
- Continuous optimization of delivery reliability, throughput times, and cost-effectiveness
- Risk-based thinking and opportunity management to ensure long-term business operations
- We are committed to reducing our environmental impact through energy efficiency, waste prevention, and active CO<sub>2</sub> reduction – by using renewable energy and strengthening regional supply chains

Our corporate policy on quality and the environment is derived from this philosophy and forms the basis for our organisational goals to meet customer expectations.

For these reasons, the management has decided to implement, maintain, and further develop a management system that is optimally suited to our company structure and products. This system is based on the requirements of DIN EN ISO 9001:2015 and DIN EN ISO 14001:2015. In addition, our “Code of Conduct (Compliance)” establishes a behavioral code that defines fair business practices in the context of our corporate activities.

All quality assurance measures, activities, and inspections required for this are coordinated within a process-driven framework and are fully supported by the management as part of its corporate responsibility.

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